



Tel: 0115 9153982

Email: admin@robinhood.nottingham.sch.uk
headteacher@robinhood.nottingham.sch.uk

@robhoodschool

Tuesday 14th April 2020

Dear Parents and Carers,

The FSM food voucher support system will – I hope – be up and running by the end of this week.

The voucher will be a DIGITAL voucher via an email which contains a 16 digit e-code and a link then to the redemption website www.freeschoolmeals.co.uk This system means you can select which supermarket **you** want to spend your voucher at. You choose your supermarket and then will get an eGift card to spend at the supermarket.

What supermarkets are available?

Morrisons / Tesco / Sainsbury's / Asda / Waitrose / M&S food

How often will I receive the supermarket voucher?

Once a week

What is the value of the eCode?

£15

What can be purchased in store with the eGift card?

The eGift card is issued to parents in respect of the free school meal benefit and will only be accepted in store for the purchase of food and groceries.

How do I use a supermarket eGift card?

A supermarket eGift card is a digital voucher. The eGift card email contains a link to a barcode which can be presented at the till in-store either on a smartphone screen (take a screen capture). Some eGift cards can be used to purchase online.

I'm not able to get to the supermarket?

You can forward the supermarket eGift card to someone else to purchase goods on your behalf if you're not able to get to the supermarket.



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I have more than one child, will I receive multiple eCodes?

You will be sent one eCode per week. This will be for the total value of FSM vouchers. E.g. If you have two children – you will receive an ecode worth £30.

If you do feel at any point you are really struggling with feeding your child and need support – get in touch headteacher@robinhood.nottingham.sch.uk

Any questions – please do call school and ask.

There is also a link below to the official Parent / Carer Guide for the digital voucher system.

https://www.edenred.co.uk/Documents/DfE/DfE_FreeSchoolMeals_ParentCarerFAQs.pdf

Kind Regards,

Nicky Bridges